



MORGAN OLSON WARRANTY CONTACTS & CLAIM SUBMISSION:

– Warranty Manager

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Chad Danbury – Warranty Supervisor – Primary Point of Contact

- Chad.Danbury@morganolson.com
- Landline (269) 659-0520
- Assist in: Diagnostics, body warranty, processing payment(s), sending parts, and answer questions.

Chris Ingersoll – Warranty Specialist

- Chris.Ingersoll@morganolson.com
- Landline (269) 659-0253
- Assist in: Diagnostics, electrical, body warranty, processing payment(s), and sending parts.

Terry Adams- Warranty Specialist

- Terry.Adams@morganolson.com
- Landline (269) 659-6306
- Assist in: Diagnostics, electrical, body warranty, processing payment(s), and sending parts.

Kelsi Snyder – Warranty Coordinator

- Kelsi.Snyder@morganolson.com
- Landline: (269) 659-0282
- Assist in: Status of payment, processing payment, sending parts, and warranty questions.

WARRANTY OPERATIONS:





Office hours are Monday – Friday 8:00 am – 5:00 pm (est).

For service catalog please visit our website: <https://www.morganolsonparts.com/>

or file claim online at <https://morganolson.com/warranty-registration/>.

How to File a Claim:

- Email WARRANTY@MORGANOLSON.COM OR submit claim via <https://morganolson.com/warranty-registration/>
- Please include supporting documentation for the claim:
 - Truck VIN, photos, description of the issue, and points of contact.
- Prior to any work on the unit, contact Warranty for pre-approval on the scope of work. Warranty can offer a diagnostic via telephone call for any issues prior to bringing the unit into a repair facility. In addition, Warranty can forward wiring schematics or other supporting documentation per your request.
- Lastly, Morgan Olson Warranty supplies parts at our cost for repairs. Any Non-Morgan Olson installed parts will be void, unless written approval is given by a Morgan Olson representative.
- Claims for chassis related repairs: <https://www.morganolsonparts.com/chassis-parts>

